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Serco wins Goose Bay re-bid

Serco Group plc ("Serco") has been selected by the Canadian Department of National Defence ("DND") to provide site support services at Canadian Forces Base, Goose Bay, Labrador for a second term. This 11-year contract is worth approximately C\$40 million annually and is the cornerstone of Serco's Canadian operations. The new contract will immediately follow on from the current 5-year contract and will commence on 1st April, 2003.

Under the terms of the new, expanded contract Serco will provide all base operation services required by DND at the Goose Bay flight training base, catering to the air forces from the UK, Germany, Italy and The Netherlands. In addition to the existing services provided at the base, the contract has been expanded in scope to cover the transfer of the DND's current vehicle fleet to Serco including snow clearing vehicles and other emergency equipment.

Christopher Hyman, Serco Group's Chief Executive said:

"We are delighted to have won this important re-bid, which extends our relationship with DND and allows us to continue delivering the high quality and innovative services that our customer has come to expect.

Serco's rebid success rate of over 90% clearly demonstrates that the partnership approach to delivery is very much appreciated by our customers. We will look forward to working with DND to ensure that the high standards that won us this re-bid are maintained and built upon during the life of the new contract."

- Ends -

For further information please contact Serco Group plc: T: +44 (0)1932 755900

Ben Woodford – Corporate Communications Director

Notes to Editors

Serco's responsibilities at Goose Bay will include air traffic control, meteorological services, emergency services, military aircraft transient servicing, air and ground communications systems, engineering design, facilities maintenance, roads and grounds, utilities operation and maintenance, energy performance management, environmental and hazardous waste disposal, supply, transportation, catering, janitorial, accommodations and security.

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