

Summary of Company Certifications 2008

Contract/Company	Certification Standard	Date Obtained	Licence Number	Certifying Body
ASIA PACIFIC				
GSR	Accredited Rail Operator (Rail Safety Act 2008)	Jan 2009		NSW Independent Transport Safety and Reliability Regulator (renewal to new RSA2008)
GSR	Accredited Rail Operator (Rail Safety Act 2007)	Sept 2008		SA Department for Transport, Energy and Infrastructure
TCS	ISO 9001:2000	July 2008	QEC24717	SAI Global
Melbourne OSFMS	ISO 9001:200	Aug 2005	QEC21808	SAI Global
Melbourne OSFMS	ISO 14001:2004	Aug 2005	CEM20207	SAI Global
Melbourne OSFMS	AS/NZS4801:2001	Aug 2005	OHS20202	SAI Global
Melbourne OSFMS	Waste Wise Certification	Renewed Jan 2008	N/a	Sustainability Victoria
Watsons Bay	Navigation Display Systems Maintenance	DOD	Jul 2006	017480
Medical & Dental	ISO 9001:2000	May 2001	8340	NCSI
CDSC Fyshwick	ISO 9001:2000	Aug 2001	QEC 13851	SAI Global
Transperth	ISO 9001:2000	Jul 2004	QEC 21374	SAI Global
Transinfo	ISO 9001:2000	Nov 2001	6440	Main Roads
Defence Maritime Services	ISO 9001:2000	Dec 1999; Nov 2004 Feb 2000; Nov 2004	400146	Lloyds Register QA
	ISM Code		N/A	Australian Maritime Safety Authority
SSDS	ISO 9001:2000 AS/NZS 4801 – SWS Regional	Jul 2003 Nov 2004 Jul 2005		NCSI NCSI NCSI

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	AS/NZS 4801 – National HACCP Certification- National & Regional ISO14001 – National	Jan 2007		NCSI NCSI
Hong Kong: Aberdeen/Lion Rock /Kai Tak Tunnels & Head Office	ISO 9001:2000	Oct 2001	HK01/10663	SGS
Hong Kong: Aberdeen/Lion Rock/Kai Tak Tunnels & Head Office	OHSAS 18001: 1999	Aug 2004	HK04/0122	SGS
Hong Kong: Serco Guardian JV - Provision of Facility Management Services to EcoPark	ISO 9001:2000	Nov 2007	4338-2007-AQ- RGC-RVA	DNV

CIVIL GOVERNMENT				Certifying Body
IRC Colnbrook	ISO9001:2000	Dec 2005	LRQ 4002374	Lloyds
HMP Doncaster	ISO9001:2000	Oct 2003	1999/105	CCAS
HMP Doncaster	ISO14001:2005	Nov 2005		CCAS
HMP & YOI Doncaster	Investors In People	Jan 1998	IIP	
Serco Monitoring (E&W)	ISO 9001:2008	Mar 2008	UK7000106	Bureau Veritas
Serco Monitoring (E&W)	ISO 27000:2005	Oct 2007	UK7000106	Bureau Veritas
Serco Monitoring (E&W)	ISO 27000:2005	Mar 2008	UK7000106	Bureau Veritas
Serco Monitoring (E&W)	ISO 20000-1:2005 IT	May 2008	UK7000106	Bureau Veritas
Serco Monitoring (Scotland)	ISO 20000-1:2005 IT	Dec 2008	UK 8000241	Bureau Veritas
Serco Monitoring (E&W)	Investors In People	Apr 2004	IIP	
Serco Geografix	ISO 9001:2000	Jan 2007	FM 509834	BSI
Serco Geografix	ISO 140001:2004	Jan 2007	EMS 509835	BSI
Serco Geografix	OHSAS 180001:1999	Jan 2007	OHS 809836	BSI
Serco Geografix	ISO 27000:2005	Apr 2007	IS 509837	BSI
Serco Geografix	Investors In People	Dec 2004	IIP	

Technology (Gloucester)	ISO 9001:2008	Jan 2007	LRQ4002151	LRQA
HMP Kilmarnock	Investors In People	Oct 2004	IIP	
Hassockfield STC	Investors In People	Jun 2004	IIP	
HMP & YOI Ashfield	Investors In People	Jun 2005	IIP	
Court Escorts Court Services	Investors In People	Jun 2002	IIP	
HMP Lowdham Grange	Investors In People	Dec 1998	IIP	

DEFENCE, SCIENCE AND TECHNOLOGY (DST)				Certifying Body
RAF Halton	ISO 9001 2000	Nov 2002	LRQ0964875	LRQA
RAF Cosford	ISO 9001 2000	Mar 2004	LRQ0964869	LRQA
RAF Northolt/Uxbridge	ISO 9001 2000	Nov 2002	LRQ0964869	LRQA
ASACS Contracts	ISO 9001 2000	Nov 2002	LRQ0964872	LRQA
RAF Spadeadam	ISO 9001 2000	Feb 2003	LRQ4000645	LRQA
RAF Brize Norton	ISO 9001 2000	Apr 2004	LRQ0964869	LRQA
RAF Lyneham	ISO 9001 2000	July 2007	LRQ0964869	LRQA
Cranwell	ISO 9001 2000	Jan 2005	LRQ4001858	LRQA
Cranwell	Air Navigation Order Approval	Jan 2004	UK.145.00895	UK CAA
Cranwell	EASA Part 145 AMO	Jan 2004	UK.145.00895	UK CAA on behalf of EASA
Cranwell	EASA Part M Sub part G	Nov 2007	UK.MG.0310	UK CAA on behalf of EASA
Skynet 5	ISO 9001 2000	Apr 2004	LRQ0930990	LRQA
TCS Oakhanger	ISO 9001 2000	Aug 2003	FS38159	BSI
RAF Brampton/Wyton	ISO 9001 2000	Aug 2002	LRQ0964873	LRQA
RAF Henlow	ISO 9001 2000	Aug 2003	LRQ0964876	LRQA
IFTC	ISO 9001 2000	Jun 2003	LRQ4000528	LRQA
DACI	ISO 9001 2000	May 2006	LRQ4002896	LRQA
DACI	ISO 14001:2004	Feb 2003	LRQ4000575	LRQA
DACI	OHSAS ISO 18001:2007	May 2008	LRQ4004109	LRQA
RNAS Culdrose	ISO 9001 2000	Mar 2004	LRQ0964869	LRQA
RNAS Culdrose	IIP	Jan 2009	N/A	Quality South West
RNAS Yeovilton	ISO 9001 2000	Mar 2004	LRQ0964869	LRQA
RNAS Culdrose/Yeovilton	MAOS MiL Part 145	Feb 2008	145.0801	MoD AFTR
Fylingdales SSPAR	ISO 9001 2000	Mar 2002	LRQ0964874	LRQA
Ascension	ISO 9000 2000	June 2003	LRQ0964879	LRQA

Gibraltar ISP	ISO 9001 2000	Jun 2002	LRQ0964870	LRQA
RAF Benson	ISO 9001:2000	Dec 2004	LRQ4001813	LRQA
RAF Odiham	ISO 9001:2000	Dec 2004	LRQ4001813/B	LRQA
Alconbury Molesworth Croughton	ISO 9001 2000	May 2005	LRQ 4001440	LRQA
Marine	ISO 9001 2000	Dec 1997	LRQ0957751	LRQA
Marine	ISM	Jun 2003	HQ000003	MCA
Marine	ISO 14001	Dec 03	LRQ4001202	LRQA
Serco Gulf Engineering	ISO 9001 2000	Dec 2003	FS 30665	BSI
SAWR	ISO 9001:2000	Nov 2002	LRQ 0964864	LRQA
DSTL	ISO 9001:2000	Sept 2002	LRQ 4000359	LRQA
NPL Management Limited	ISO 9001:2000 & TickIT	Jun 1996	LRQ 0938168	LRQA
National Physical Laboratory (Calibration Lab)	BS EN ISO / IEC 17025:1999	Nov 1976	0478	UKAS
National Physical Laboratory (Testing Lab)	BS EN ISO / IEC 17025:2005	Mar 2007	0002	UKAS
National Physical Laboratory (Reference Material Producer)	BS EN ISO / IEC 17025:2005	Jun 2006	4002	UKAS
Serco GmbH Bonn	ISO 9001:2000	09.07.2007	QM980347	EQ Zert
Serco EMC Lab Bonn	ISO 17025:2005	22.11.2007	DAT-P-029/92-02	DATech e.V.
Serco EMC Lab Ottobrunn	ISO 17025:2005	22.11.2007	DAT-P-029/92-02	DATech e.V.
Serco prison Hünfeld	ISO 9001:2000	09.07.2007	QM980347	EQ Zert
Serco site Hamburg	ISO 9001:2000	09.07.2007	QM980347	EQ Zert
Serco site Hamburg	§ 84 SGB III	28.09.2006	B-0037-0124	cert Europa GmbH
Serco site Ulm	ISO 9001:2000	09.07.2007	QM980347	EQ Zert
Serco site Ulm	ISO 14001:2004	11.12.2007	D-V-0005	EMAS Verifier
Serco site Ulm	EG VO 761/2001	25.02.2002	D-177-00028	IHK Ulm
Serco site Nabern	ISO 9001:2000	09.07.2007	QM980347	EQ Zert
Serco site Schrobenhausen	ISO 9001:2000	09.07.2007	QM980347	EQ Zert
BetaTech GmbH	ISO 9001:2000	30.10.2007	QM270572	EQ Zert
Technical & Assurance Services	ISO 9001: 2000 & TickIT	Dec 1996	LRQ 0964988	LRQA
Technical & Assurance Services	ISO 14001:2004	Mar 2000	LRQ 0772793	LRQA
Technical & Assurance Services	UVDB Verification for Utilities Sector – Category Level 2 – High/Medium risk services	September 2004	20 July 2006	Achilles Information Ltd

INTEGRATED SERVICES (SIS)				Certifying Body
DSO Canterbury	ISO 9001:2000	2002 ¹	Q993	Lloyds
DSO Winchester	ISO 9001:2000	2003 ¹	LRQ4000989	Lloyds
Inland Revenue	ISO 9001:2000	2003 ¹	FS26775	British Standards Institution
N&N University Hospital	ISO 9001:2000	2004 ²	LRQ4001776	Lloyds
Serco Integrated Services (Corporate Integrated Services)	IIP			IIP
Serco Services Ireland (ROI)	Excellence Through People	26/01/2006	N/A	FSA & National Development Plan (Ireland)
Serco Services Ireland (Corporate Integrated Services)	IS 999:2004	13/06/2007	999.547	National Standards Authority Ireland
Serco Integrated Services (Corporate Integrated Services)	ISO 9001:2000	18/02/1998	FS41060	British Standards Institute
Serco Limited (Corporate Integrated Services)	BS/EN/ISO/IEC 17025 Water Sampling	19/09/2001	Testing Laboratory No 2257	United Kingdom Accreditation Service
SIS FM	OHSAS18001:1999	2007	OHS99084	BSI
SIS FM	ISO14001:2004	2007	EMS99082	BSI
SIS Local Government	OHSAS18001:1999	2007	OHS99084	BSI
SIS Local Government	ISO14001:2004	2007	EMS99082	BSI

INTEGRATED TRANSPORT (SIT)				Certifying Body
TS - Street Services	ISO 9001:2000	Sept 2007	LRQ 0964385 Awaiting new certificate	LRQA
TS – Road Services	ISO 9001:2000	Feb 2009	LRQ 0964515	LRQA
TS – RS (Bristol)	ISO 9001:2000	Feb 2009	LRQ 0964515/A	LRQA
TS – RS (Manchester)	ISO 9001:2000	Oct 2006	LRQ 0964515/B	LRQA
TS – RS (Tadcaster, Connect M1-A1)	ISO 9001:2000	Feb 2009	LRQ 0964515/C	LRQA

TS – Road Services (Bristol)	ISO 14001:2004	Sep 2008	LRQ 4004348	LRQA
STS Network Services - Quinton (Traffic Information Services - NTCC)	ISO 9001:2000	Oct 2006	LRQ 0964757 Certificate is combined with ISO 27001	LRQA
STS Network Services - Quinton (Traffic Information Services - NTCC)	ISO 27001: 2005	Jan 2003	LRQ 0964757 Certificate is combined with ISO 9001	LRQA
STS Network Services - Quinton (Traffic Information Services - NTCC)	ISO 14001:2004		LRQ 0773203 Certificate is for Network Services NTCC/Stockton combined	LRQA
STS - Stockton (Transport Systems) Network Services	ISO 9001:2000	Mar 2002	LRQ 0965109 Certificate is combined with ISO 27001	LRQA
STS - Stockton (Transport Systems) Network Services	ISO 14001:2004	Jan 2003 2006	LRQ 0773203 Certificate is for Network Services NTCC/Stockton combined	LRQA
STS - Stockton (Transport Systems) Network Services	ISO 27001: 2005	Mar 2002	LRQ 0965109 Certificate is combined with ISO 9001	LRQA
Serco Rail Operations	Safety Certificate (ROGS)	Oct 2007	30/09/12	Office of the Rail Regulator
Serco Rail Operations	ISO 9001:2000	Jul 2003	LRQ 093644	LRQA
Serco Rail Operations	ISO 14001:2004	Mar 2005	LRQ 0773186	Lloyds (Re-cert to 2012)
Serco Rail Operations	The TickIT Guide Issue 5	Jul 2003	LRQ 093644	LRQA
Serco Rail Operations	BINDT	Jul 2002	209	PCN

Serco Rail Operations	CTRL Contractors Assurance Case	TBC	TBC	CTRL
Serco Rail Operations	Link-up (Registered Supplier)	Aug 2005	4811	Achilles – Grade 2 Upgrade Completed.
Serco Project Services	Considerate Constructor Awards	2007/8	23901;24290;26201;27692;28066;28067;28605;29621	Considerate Constructor Scheme.
Serco Project Services	OHSAS 18001:1999	Jun 2001	OHS59254	British Standards Institute
Serco Project Services	BS EN ISO 9001:2000	Feb 1998	FS38895	British Standards Institute
Serco Project Services	Link-Up Proof Audit	Oct 2000	15162	Achilles Link-Up
Merseyrail – Birkenhead North Depot	ISO 14001	Feb 2007	LRQ 4003355	LRQA
Merseyrail – Birkenhead North Depot	ISO 9001	Jan 1994	LRQ 0931 972	LRQA
Merseyrail	Deemed Safety Certificate / authorisation	Dec 2006	Cert / Auth RI/80/4/0001/2006	ORR (HMRI)
Merseyrail	Safety Certificate	Valid from 24/05/2008	Valid until 23/05/2013	ORR (HMRI)
Serco Docklands – Project Management Activity	ISO 9001	Jun 2007	UK7000059	BUREAU VERITIS
Serco Docklands	ISO14001	Dec 2008	LRQA 4004837	LRQA
Serco Docklands	Safety Certificate	18/06/2008	ORR1020080053	ORR (HMRI)
Serco Docklands	Safety Authorisation (DLR stations only)	18/06/2008	ORR2020080053	ORR (HMRI)
Northern Rail	Safety Certificate and Authorisation	Valid from 23/06/2008	Valid until 22/06/2013	ORR (HMRI)
Northern Rail	Railway Safety Case	Jun 2005	Certificate No. 98, Revision 101	Health and Safety Executive

			Certificate no longer required	
Northern Rail	Operating Licence	Nov 2004	LIC/198	Office of Rail Regulation
Northern Rail	ISO 9001 – Engineering Headquarters	Jun 2006	LRQ0957205	LRQA
Northern Rail	ISO 9001 – Neville Hill and Heaton Depots Newton Heath Depot	Jun 2006 Jun 2006 Jun 2006	LRQ0957205/A LRQ0957205/B LRQ0957205/C	LRQA
Northern Rail	ISO 14001 – Neville Hill Depot	May 2006	LRQ0772365	LRQA
Northern Rail	ISO 14001 – Heaton Depot	Oct 2004	LRQ4001769	LRQA
Northern Rail	ISO 14001 – Newton Heath Depot	Aug 2007	LRQ 4001232	LRQA
Ras Al Khaimah Airport	ISO 14001:2004 ISO 9001:2000 OHSAS 18001:1999	May 2009 Apr 2009 May 2009	05 EMS 172 02 1800a 05 SMS 013	AIB-Vincotte International Ltd
Bahrain Airport	Bahrain Commercial Regulations	Jun 1961	717	Ministry of Commerce and Industry
Abu Dhabi Airport (includes Al Ain Airport)	ISO 9001:2000	Feb 2006	00300-2006-AQ-DUB-UKAS	Det Norske Veritas
Dubai Airport	ISO 9001:2000	11/10/06	00591-2006-AQ_DNV-UKAS	DNV
ATS Bahrain				
Servicing Life-craft and Life Saving Equipment	Marine Class Approval	12/11/08	BH 1084688-X2	American Bureau of Shipping
Inspection/Testing of Radio Equipment	Marine Class Approval	05/02/06	BRN 0603002/2	Lloyds Register of Shipping
Servicing/Installation of CO2 Equipment	Marine Class Approval	05/03/07	BHR – 0036/SAFE	Det Norske Veritas
Radio Communication Equipment	Marine Class Approval	03/09/08	RC 068	Nippon Kaiji Kyokai

Radio Communication Equipment	Marine Class Approval	23/01/01	40136-01HH	Germanischer Lloyd
Radio Communication Equipment	Marine Class Approval	03/06/08	BRN2/08/072	Bureau Veritas
Radio Communication Equipment	Marine Class Approval	27/11/08	08RF117	Indian Register of Shipping
IAL Emirates				
IAL UAE	ISO 9001:2000	Oct 2006	205321	Bureau Veritas Quality International
IAL (Marine Division)	Lloyds Register	18/01/09	DBI 0903102	Lloyds Register
IAL (Marine Division)	Marine Class Approval	19/12/05	RME 0210-06	DNV
IAL (Marine Division)	Marine Class Approval	27/04/08	RME 0269-08	DNV
IAL (Marine Division)	Approved Certificate	Dec 2003	50-671-03HH	Germanischer Lloyd
IAL (Marine Division)	Marine Class Approval	11/07/08	59-129-08 HH	Germanischer Lloyd
IAL (Marine Division)	Marine Class Approval	24/06/07	DU850198-X	American Bureau of Shipping ABS
IAL (Marine Division)	Marine Class Approval	15/02/06	DU602042	ABS
IAL (Marine Division)	Marine Class Approval	31/08/06	DNS/07/006/DBA	Bureau Veritas
IAL (Marine Division)	Marine Class Approval	31/08/06	DNS/07/005/DBA	BV
IAL (Marine Division)	Marine Class Approval	20/02/08	08 VDR 101	Indian Register of Shipping
IAL (Marine Division)	Marine Class Approval	20/02/08	08 RF 104	Indian Register of Shipping
IAL (Marine Division)	Marine Class Approval	06/02/09	09EQ063RC	Nippon Kaiji Kyokai
IAL (Marine Division)	Marine Class Approval	27/07/06	2006DU0017	RINA
IAL (Marine Division)	Marine Class Approval	30/11/07	03-001113/030745	Croatian Register of Shipping
IAL (Marine Division)	Marine Class Approval	05/02/06	TC/179/881039/06	Polish Register of Shipping
IAL (Marine Division)	Marine Class Approval	28/06/06	REV.1/15/01	International Register of Shipping
Dubai Support Office	ISO 9001:2000	Jul 2006	00510-2006-AQ-DNV-RvA	DNV

Contract/Company	Certification Standard	Date Obtained	Licence Number	Certifying Body
LEISURE				
Grand Central Pools	ISO 9001:2000	2003	FS41399	British Standards Institution
Maidstone Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2001	-	QUEST
Loughborough Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2001	-	QUEST
Manchester Aquatics Centre	QUEST (UK Quality Scheme	2002	-	QUEST

Contract/Company	Certification Standard	Date Obtained	Licence Number	Certifying Body
	for Sport & Leisure)			
Harborough Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2003	-	QUEST
Swan Pool & Leisure Centre	IIP	2002	-	IIP
Swan Pool & Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2005	-	QUEST
Swallows Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2004	-	QUEST
Sheppey Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2004	-	QUEST
Aqua Vale Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2005	-	QUEST
Brackley Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2005	-	QUEST
Brackley Swimming Pool	QUEST (UK Quality Scheme for Sport & Leisure)	2005	-	QUEST
Towcester Centre for Leisure	QUEST (UK Quality Scheme for Sport & Leisure)	2005	-	QUEST
Horwich Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2005	-	QUEST
Westhoughton Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2005	-	QUEST
Turton Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2005	-	QUEST
Hayward Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2005	-	QUEST
Little Lever Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2005	-	QUEST
Farnworth Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2005	-	QUEST
Withins Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2006	-	QUEST
Sharples Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2006	-	QUEST

Contract/Company	Certification Standard	Date Obtained	Licence Number	Certifying Body
Lutterworth Sports Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2006	-	QUEST
Ladybridge Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2006	-	QUEST
Harper Green Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2006	-	QUEST
Bolton – 11 sites	IIP	2006	-	IIP
South Ribble Tennis & Fitness Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2006	-	QUEST
Bamber Bridge Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2006	-	QUEST
Burscough Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2007	-	QUEST
Soar Valley Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2007	-	QUEST
Penwortham Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2007	-	QUEST
Park Pool	QUEST (UK Quality Scheme for Sport & Leisure)	2007	-	QUEST
Leyland Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2008	-	QUEST
Broadway Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2008	-	QUEST
Basingstoke Aquadrome	QUEST (UK Quality Scheme for Sport & Leisure)	2008	-	QUEST
Tadley Swimming Pool	QUEST (UK Quality Scheme for Sport & Leisure)	2008	-	QUEST
Leverhulme Park Community Club	QUEST (UK Quality Scheme for Sport & Leisure)	2008	-	QUEST
Kearsley Community Leisure Centre	QUEST (UK Quality Scheme for Sport & Leisure)	2008	-	QUEST

NORTH AMERICA			Certifying Body	
Serco Inc. (Reston)	ISO 9001:2000	Jul 2006	0017745	QMI (Registrar)

NFTC Moose Jaw	ISO 9001:2000	Dec 2007	8Y431-2	NSF International Strategic Registrations
5 Wing Goose Bay	ISO 9001:2000	01/08/07	FS 523141	BSI (Registrar)
5 Wing Goose Bay	ISO 14001:2004	07/08/07	EMS 523140	BSI (Registrar)
Serco Inc. Charleston SC	ISO 9001:2000	May 2006	C2003-01098	Perry Johnson (Registrar)
Serco Inc. Okinawa Japan	ISO:14001:2004	May 2006	C2006-02636	Perry Johnson (Registrar)

SOLUTIONS				
Serco Solutions	ISO 9001:2000 (Technology)	Oct 1996	LRQ0954017	LRQA
	ISO 27001:2005	Dec 2006	LRQ4000750	LRQA
TTI	ISO 9001	1 st June 2008	LRQ 4000531	LRQA (certificate scope: promotion and management of knowledge transfer programmes, ie Envirowise and Queens Awards)
TTI	ISO 9001	17 th December 2007	LRQ 4003601	LRQA (certificate scope: management of the businesslink.gov programme)
TTI – Peninsula Enterprise	ISO14001	November 2008	4004651	LRQA
Walsall Children’s Services	Investors in People	December 08		IIP
Education Bradford	Investors in People	December 2006 for period of 3 years (renewed from 2003)		IIP
Education Bradford	ISO 9001	Ongoing assessments – last external audit May 2008	FS83222	BSI
Serco European Agencies	ISO 9001:2000	04/02/2003	LRC121102	LRQA Italy

Serco European Agencies	ISO 27001:2005	18/01/2007	LRC7121102	LRQA Italy
Serco European Agencies	ISO 20000-1	18/01/2007	LRC7121102/20	LRQA Italy
Serco SpA	ISO 9001:2000	04/02/2003	LRC121102/A	LRQA Italy
Serco SpA	ISO 27001:2005	18/01/2007	LRC7121102/A	LRQA Italy
Serco SpA	ISO 20000-1	18/01/2007	LRC7121102/20/A	LRQA Italy
Serco Belgium	ISO9001:2000	04/02/2003	LRC121102/B	LRQA Italy
Serco Belgium	ISO 27001:2005	18/01/2007	LRC7121102/B	LRQA Italy
Serco Belgium	ISO 20000-1	18/01/2007	LRC7121102/20/B	LRQA Italy
Serco Belgium	Security Clearance Certificate	2003	-	Belgium Government
Serco Belgium	Microsoft Certified Partner	Yearly Renewal	-	Microsoft (two or more MCPs on staff is required)
Serco FM BV	ISO 9001:2000	04/02/2003	LRC121102/E	LRQA Italy
Serco FM BV	ISO 27001:2005	18/01/2007	LRC7121102/E	LRQA Italy
Serco FM BV	ISO 20000-1	18/01/2007	LRC7121102/20/E	LRQA Italy
Serco Services GmbH (Darmstadt)	ISO 9001:2000	04/02/2003	LRC121102/H	LRQA Italy
Serco Services GmbH (Darmstadt)	ISO 27001:2005	18/01/2007	LRC7121102/H	LRQA Italy
Serco Services GmbH (Darmstadt)	ISO 20000-1	18/01/2007	LRC7121102/20/H	LRQA Italy
Serco Services GmbH (Darmstadt)	ISO 9001:2000	04/02/2003	LRC121102/H	LRQA Italy
Serco SARL	ISO 9001:2000	04/02/2003	LRC121102/C	LRQA Italy
Serco SARL	ISO 27001:2005	18/01/2007	LRC7121102/C	LRQA Italy
Serco SARL	ISO 20000-1	18/01/2007	LRC7121102/20/C	LRQA Italy
Serco SAS	ISO 9001:2000	04/02/2003	LRC121102/D	LRQA Italy
Serco SAS	ISO 27001:2005	18/01/2007	LRC7121102/D	LRQA Italy
Serco SAS	ISO 20000-1	18/01/2007	LRC7121102/20/D	LRQA Italy
Serco FM SA	ISO 9001:2000	04/02/2003	LRC121102/F	LRQA Italy
Serco FM SA	ISO 27001:2005	18/01/2007	LRC7121102/F	LRQA Italy
Serco FM SA	ISO 20000-1	18/01/2007	LRC7121102/20/F	LRQA Italy
Serco FM SA	ISO 27001:2005	22/12/2006	LRC7121102/F	LRQA Italy
Serco FM SA	ISO 20000-1	22/12/2006	LRC7121102/20/F	LRQA Italy