



bringing service to life

news release

Most admired - again

Serco named Britain's most admired support services company for second year running

02 December 2005

For the second year running, Serco has been named as Britain's most admired support services company.

The Management Today survey, run in conjunction with Nottingham Business School, also ranked Serco as the 6th most admired company in the country.

The survey involved questioning over 200 of the largest public companies in the country to evaluate their peers.

Performance was rated against nine criteria: quality of management, financial soundness, quality of services, ability to attract, develop and retain top talent, value as a long term investment, capacity to innovate, quality of marketing, community and environmental responsibility and use of corporate assets.

Chris Hyman, Group Chief Executive, said: "The companies with whom we compete are tough judges. This result is a tribute to all Serco people and the public service ethos which they demonstrate every day.

"Every time a passenger climbs aboard a Serco-run train, every time a teacher receives support from a Serco adviser and every time a pilot talks to a Serco air traffic controller, we have an impact on people's lives. So the views of our stakeholders matter a great deal to us. We are very proud to receive this recognition."

Ends

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Notes to editors:

Serco is a leading international service company, operating in a broad range of sectors including home affairs, defence, aerospace, transport, science, IT services, education, local government and health. More information can be found at www.serco.com.