

Press Release

Serco awarded £140m Plymouth Hospitals services contract

5 June 2009

Serco Group plc, the international service company, today announces that it has been awarded a contract in the UK by the Plymouth Hospitals NHS Trust to provide services, including a helpdesk, ward housekeeping, portering, cleaning, and patient and staff catering, at the Derriford Hospital and the Royal Eye Infirmary. The contract is for seven years with an option to extend for a further three, and is valued at around £140m over the full 10 years.

Under the contract, which will commence in September 2009, Serco will develop technology enabled solutions in partnership with the Trust to raise the standards of cleanliness and catering, and to tailor them to meet the needs of staff and patients in each particular ward, with the aim of achieving scores of Excellence for both cleanliness and food at the next inspection under the Patient Environment Action Team (PEAT) programme for England which takes place in 2010.

The contract further extends our presence in the health sector, where we already deliver a range of services to other hospitals around the UK. These include pathology services in partnership with Guy's and St Thomas' NHS Foundation Trust, and support services for the Norfolk & Norwich University Hospital, the Leicester Royal Infirmary and Wishaw General Hospital and which we are also phasing in to the new Forth Valley Acute Hospital in Stirlingshire.

Christopher Hyman, Chief Executive of Serco Group, said: "We are delighted to have this opportunity to extend our work in the UK health sector through this contract with the Plymouth Hospitals NHS Trust, and to work with clinicians, nursing and other professions and, most importantly, patients, to improve services at its hospitals in Plymouth."

Ends

Press Release (continued)

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About Serco

Serco is a FTSE 100 international service company which combines commercial know-how with a deep public service ethos.

We improve services by managing people, processes, technology and assets more effectively. We advise policy makers, design innovative solutions, integrate systems and - most of all - deliver to the public.

Serco supports governments, agencies and companies who seek a trusted partner with a solid track record of providing assured service excellence. Our people offer operational, management and consulting expertise in the aviation, BPO, defence, education, health, home affairs, local government, science, technology, transport and the commercial sectors.

More information can be found at www.serco.com