

Delivering essential services in Health

> Derriford Hospital, Plymouth



Serco delivers the following services:

- Cleaning
- Helpdesk
- Housekeeping
- Patient Catering
- Portering
- Retail Catering

Plymouth Hospitals Trust is the largest Trust in the South West peninsula, and provides a full range of secondary and tertiary healthcare to more than 450,000.

More than 48,000 people pass through the main entrance of Derriford in a week, and the hospital has more than 900 in-patient beds. Plymouth Hospitals is also a teaching Trust, in partnership with the Peninsula Medical School. Retaining the naval heritage of Plymouth, the Trust has an integrated Ministry of Defence Hospital Unit, which has a staff of approximately 220 military personnel who work in a variety of posts from lead doctors to trainee medical assistants. Alongside the main site at Derriford, there is a dedicated Royal Eye Infirmary located in the centre of Plymouth, with 11 in-patient beds, which offers a full range of diagnostic facilities incorporating orthoptics and optometry.

During 2009, the Trust appointed Serco as their Hotel Services provider, with the contract starting on 1 October 2009. Serco is working in partnership with the Trust to realise their vision to make Derriford one of the top hospitals in the UK.



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