

Delivering essential services in Health

> Wishaw General Hospital



Serco delivers the following services:

- Building fabric
- Car Parking
- Cleaning
- Grounds maintenance
- Helpdesk
- Linen & Laundry
- Maintenance - electrical & mechanical
- Patient & retail catering
- Portering
- Reception
- Security
- Switchboard

With 663 inpatient day beds, 56 day case beds, day hospitals for the elderly and those experiencing mental health illnesses, a dedicated, centralised maternity unit and accident and emergency department, Wishaw General Hospital is one of Scotland's flagship hospitals, providing an inclusive range of health services to the local community of North Lanarkshire.

Built by Summit Healthcare, a special purpose vehicle formed specifically to design, build and maintain the site through a 28 year contract. NHS Lanarkshire appointed Serco to provide Total Facilities Management across the 64,000 square metre site enabling NHS Lanarkshire to concentrate on core healthcare delivery.

Serco serve an average of 602,000 patient meals per year. All meals are freshly cooked on site and adhere to our commitment to provide healthier food choices for patients, utilising local quality suppliers. Our specialist diet chef works alongside the hospital dieticians to ensure that the dietary, nutritional and therapeutic requirements of all our patient groups are met.



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