

Delivering essential services in Health

> Norfolk and Norwich University Hospital



Serco delivers the following services:

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- Portering
- Security
- Switchboard
- Waste management

The Norfolk and Norwich University Hospital (NNUH) at Colney in Norwich is one of the largest Single-build hospital projects in England delivering the latest in patient care facilities through a groundbreaking procurement route.

NNUH treats 600,000 people from Norfolk and is a tertiary centre for cancer for neighbouring counties. The new hospital replaced two time-honoured ones - the West Norwich Hospital, and the old Norfolk and Norwich Hospital.

The provision of this brand new hospital on a carefully landscaped 25 hectare (63 acre) single green-field site has not only brought a unique opportunity to deliver the best in patient care in a spacious, clean and built-for-purpose environment, but it has also created the conditions for the development of the most modern healthcare facilities and innovative treatments and medicines for patients in the 21st century.

Microfibre cleaning and ozone disinfection systems have been implemented at NNUH, this has supported our client in reducing hospital acquired infection rates.

Serco have been voted the most admired service company 5 out of 6 years in the Management Today poll.



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