

Finance

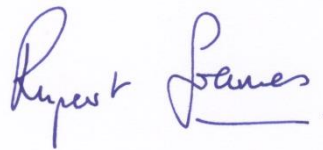
The financial strength of the services we provide to our customers and our business overall is essential for our future success.

We must understand the financial implications of our actions and manage financial risks to protect the future of the company. This will support the setting of business direction and strategy and the delivery of business objectives.

We will:

- apply a finance operating model which clearly defines roles and responsibilities
- define policy that clarifies the scope and direction for the management of our finances
- define our main financial processes and set Company-wide standards for financial management
- manage financial risks through effective governance and management processes and practices
- introduce standard finance systems that make the best use of our resources and that provide relevant information
- design internal controls that are relevant and appropriate to our business and our financial and commercial risks
- check the effectiveness of our financial internal controls

We will put this policy into practice by balancing our role as a valued business partner with our commitment to work within a culture that actively encourages the highest standards of openness, honesty and accountability in our financial dealings.



Rupert Soames

Group Chief Executive, Serco Group plc